

Fulham Palace House & Garden

Volunteer role description Tour guide

What is a tour guide?

Tour guide volunteers play an important role in bringing our spaces to life, providing a warm welcome for all visitors and sharing their knowledge of Fulham Palace and its history.



<p>What's in it for you?</p>	<ul style="list-style-type: none"> • learn more about the history of Fulham Palace house and garden, with training from Fulham Palace staff • engage visitors with the fascinating history of Fulham Palace • meet interesting people from all walks of life • gain hands on experience in a heritage setting • work within the lively and welcoming tour guide team • to be involved with a positive and engaging volunteer culture including social events, outings, forums and our volunteer portal – where volunteers are able to contribute blogs posts; join in discussions with other volunteers, sign up to sessions and access all the information you need as a volunteer online • references for people who volunteer with us regularly for more than 6 months
<p>What's involved?</p>	<ul style="list-style-type: none"> • leading history and garden tours (1 hour 15 minutes in length) • provide a friendly face to our visitors • undertaking training on the history of Fulham Palace • attending several guides meetings per year
<p>This role will suit people who...</p>	<ul style="list-style-type: none"> • have a passion for history and communicating this to visitors (although prior knowledge of Fulham Palace's history is not expected) • enjoy meeting new people and telling stories • have an interest in gardening and horticultural history • are proactive, friendly and adaptable
<p>Availability</p>	<p>Flexible – public tours run Thursdays and Sundays with private tours throughout the year</p>

Main contact	Kate Kern, Learning and engagement manager
Training/Resources	<ul style="list-style-type: none"> • in-house training on the history of the Palace and the garden • full induction including health and safety procedures • all new volunteers have an introduction period, this is a settling in time of around 2 months. At the end of this an appropriate person will catch up with you; this is an opportunity for both parties to reflect and make any adjustments to the role that are needed • training to help you carry out and develop in your role • access to our volunteer's website, the "Volunteer Portal", including a blog, downloadable resources, rota and events page
Getting to the Palace	<ul style="list-style-type: none"> • the nearest tube station is Putney Bridge • the nearest railway station is Putney • there are several bus stops within walking distance • we reimburse travel expenses up to £8 per session
What next?	<p>Please get in touch by completing an enquiry form, available at:</p> <p>https://www.fulhampalace.org/get-involved/volunteer-at-fulham-palace/</p> <p>If you have any questions you can contact our volunteer enquiry assistants by emailing volunteer@fulhampalace.org or calling 020 7751 2433</p> <p>Potential volunteers will be invited to an informal interview to discuss the role further in person</p>
<p>Fulham Palace values the involvement of volunteers; they enhance everything we are able to do. We are committed to offering volunteer opportunities of a high standard and welcome feedback.</p>	