

# Fulham Palace House & Garden

## Volunteer role description Market barrow volunteer

What is a market barrow volunteer?

Market barrow volunteers will work on the barrow (pictured on the right), selling Fulham Palace's organically grown plants and produce to the visiting public in the beautiful walled garden. The role includes harvesting, preparing, displaying, selling and taking payment for our home grown vegetables, fruit, cut flowers and preserves. Training will be provided for all aspects of the role.



<p>What's in it for you?</p>	<ul style="list-style-type: none"> <li>• help run and sell quality organically grown produce and plants to the local community on the market barrow;</li> <li>• to learn about organic practices and have an understanding of plant and vegetable production</li> <li>• to support and help optimise this important part of Fulham Palace Trust's income</li> <li>• to have the opportunity to engage and interact with our local visitors and fellow volunteers</li> <li>• to be part of this sustainable initiative at Fulham Palace that is growing from strength to strength</li> <li>• to meet like-minded individuals and become part of a fun and social team</li> <li>• to be involved with a positive and engaging volunteer culture including social events, outings, forums and our volunteer portal - where volunteers are able to contribute blogs posts; join in discussions with other volunteers, sign up to sessions and access all the information you need as a volunteer online</li> <li>• a reference when you have volunteered with us regularly for six months</li> </ul>
<p>What's involved?</p>	<ul style="list-style-type: none"> <li>• harvesting, preparing (weighing, labelling) and displaying the home grown plants and produce and other barrow products in a presentable manner, throughout the year;</li> <li>• being a friendly and welcoming face of our market barrow sales in the walled garden, engaging and</li> </ul>

	<p>interacting with customers;</p> <ul style="list-style-type: none"> <li>• providing excellent customer service when selling our fresh fruit, vegetables, and plants from the garden;</li> <li>• extending your range of skills by making items to sell such as lavender bags or preserves, herb salts and herbal teas;</li> <li>• tending to the garden beds or carrying out other garden duties close by to the barrow at quiet times;</li> <li>• attending training sessions that will cover all aspects of running the barrow including;</li> <li>• how to harvest produce at the right time in the right way</li> <li>• displaying produce aesthetically and in accordance with our standards, operating the card reader machine and taking cash, opening and closing the barrow;</li> <li>• helping out on the barrow at Fulham Palace special events such as our apple day, green meet or Christmas fair.</li> <li>• barrow volunteers work in small teams or on their own, led and briefed by a member of the garden team staff.</li> </ul>
<p><b>This role will suit people who...</b></p>	<ul style="list-style-type: none"> <li>• have any level of horticultural experience but have an enthusiasm for kitchen gardening and selling organically grown produce</li> <li>• are friendly and enjoy the interaction with our visitors;</li> <li>• who can manage operating a card reader and can complete sales transactions successfully</li> <li>• are flexible – willing to give support where necessary and be able to change plans at short notice to adapt to changing priorities/seasons</li> <li>• are approachable – have positive attitude where staff and management feel at ease to approach and discuss in a constructive manner</li> <li>• have the ability to listen and follow instructions, checking with garden team</li> <li>• have the ability to work safely and to not endanger yourself or others, using common sense to maintain a safe working environment</li> <li>• able to work in a team with people of wide ranging ages and abilities</li> </ul>
<p><b>Availability</b></p>	<p><b>Market barrow volunteering currently available sessions are as follows;</b></p> <p><b>Fridays</b></p> <ul style="list-style-type: none"> <li>• 10.15 -13.00 (half day am)</li> <li>• 13.00 -15.30 (half day pm)</li> <li>• 10.15 -15.30 (full day) with half hour lunch break</li> <li>• should market barrow volunteers wish to do a full day</li> </ul>

	<p>(both sessions), half hour lunch cover will be provided</p> <ul style="list-style-type: none"> <li>• to work on a weekly basis, coming in on the same day each session</li> <li>• confirming your attendance on an online rota on the Fulham Palace volunteer portal at least 48 hours before the session.</li> </ul>
<b>Main contact</b>	<p>Franziska Stampfli, senior gardener Lucy Hart, head gardener</p>
<b>Training/Resources</b>	<ul style="list-style-type: none"> <li>• regular specialist training provided to help you carry out and develop in your role</li> <li>• full induction, including health and safety procedures, fire safety and customer service</li> <li>• All new volunteers have an introduction period, this is a settling in time of around two months. At the end of this a staff member will catch up with you. This is an opportunity for both parties to reflect and make any reasonable adjustments to the role that are needed</li> <li>• Access to our volunteers' website, the "volunteer portal", which includes blogs, downloadable resources, rota and an events page</li> </ul>
<b>Getting to the Palace</b>	<ul style="list-style-type: none"> <li>• the nearest tube station is Putney Bridge</li> <li>• the nearest railway station is Putney</li> <li>• there are several bus stops within walking distance</li> <li>• we reimburse travel expenses up to £8 per session</li> </ul>
<b>What next?</b>	<p>Please get in touch by completing an enquiry form, available at:  <a href="https://www.fulhampalace.org/get-involved/volunteer-at-fulham-palace/">https://www.fulhampalace.org/get-involved/volunteer-at-fulham-palace/</a></p> <p>If you have any questions you can contact our volunteer enquiry assistants by emailing <a href="mailto:volunteer@fulhampalace.org">volunteer@fulhampalace.org</a> or calling 020 7751 2433</p> <p>Potential volunteers will be invited to an informal interview to discuss the role further in person</p>
<p>Fulham Palace values the involvement of volunteers; they enhance everything we are able to do. We are committed to offering volunteer opportunities of a high standard and welcome feedback.</p>	